

# RESERVE FREE UPGRADE TO WINDOWS 10

My Experience: Forrest Meiere

I started with Windows 8.1

I 'reserved' my upgrade to Windows 10 and a Taskbar icon appeared.

“Get Windows 10”



I then received emails from Microsoft that my upgrade would be downloaded automatically and I would be told when I can use these files to install Windows 10.

Nothing else happened. When I click on the icon, these screens appear.



Supposedly 'Validating' Windows 10



Drivers for Windows 10 are needed.

# Product Support



## XPS 8700 (Mid 2013)

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### Windows 10 upgrade available

Dell has tested this product to confirm that it can upgrade to Windows 10.

[Learn more](#)

Dell says Drivers for Windows 10 installed.

My computer is less than a year old and Dell certifies it as “Ready for Windows 10”. Microsoft does not agree.

‘Reserve Windows 10’ worked for one friend in Philadelphia. The ‘Get Windows 10’ icon appeared a few weeks after the roll-out date and Windows 10 installed automatically. He did need a Microsoft ID.

This is a typical Windows email to me.

(next screen)

A decorative graphic consisting of several parallel white lines of varying lengths, slanted diagonally from the bottom right towards the top right, set against a blue background.

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Learn about upgrading, Windows 10 features, and more



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## When will my free upgrade arrive?

You've already reserved, so your free upgrade is on the way. This is the largest software upgrade event ever and we're managing it so everyone has a great experience.

Your notification to upgrade could come as soon as a few days or in a few weeks.

In the meantime, you can always check your upgrade status in the *Get Windows 10* app. Find the app by clicking on the Windows icon on your

task bar.

Here are some common questions about the upgrade process. Click on the links for answers.

[When will I get my free upgrade?](#)

[How long does it take to install the upgrade?](#)

[What if I have more than one Windows device – can I upgrade them all?](#)

[What edition of Windows will I get as part of this free upgrade?](#)

[Will my PC or tablet be compatible with Windows 10?](#)

[More questions? Check out the FAQ](#)

Absolutely can't wait? You have a couple of options to get your upgrade sooner:

1. Visit a Microsoft Store for free upgrade services.
2. Use the [Media Creation Tool](#) to install immediately on one or more devices (recommended for tech-savvy users only).

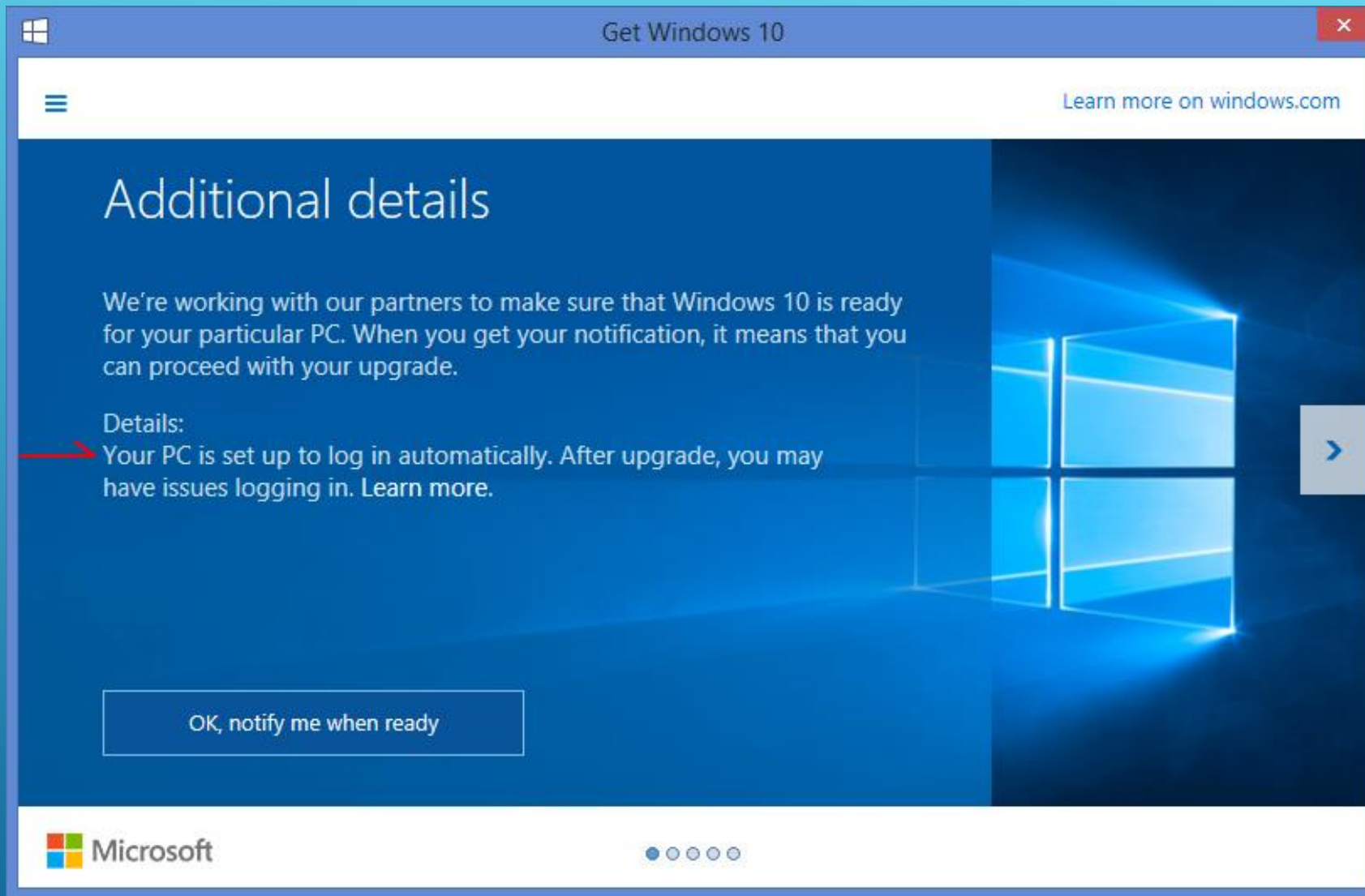
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Almost one month later, MS thinks OK?