

RELAY SOUTH CAROLINA: About...: What is Relay?

ABOUT... [RELAY CALLS](#) [CALLER'S CORNER](#) [NEWS/EVENTS](#) [CONTACT US](#)

What is Relay? [What is 7-1-1?](#) [Relay Phone Numbers](#) [Relay SC Team](#) [Office of Regulatory Staff](#) [Equipment Distribution Program](#)

What is Relay?

Relay South Carolina

Relay South Carolina (RSC) is a free service that provides full telephone accessibility to people who are deaf, hard-of-hearing, deaf-blind, and speech-disabled. This service allows text-telephone (TTY) users to communicate with standard telephone users through specially training relay operators. Calls can be made to anywhere in the world, 24 hours a day, 365 days a year with no restrictions on the number, length, or type of calls. All calls are strictly confidential and no records of any conversations are maintained. Anyone who wishes to use RSC simply dials the [toll free relay number](#) to connect with a communication assistant (CA). The CA will dial the requested number and relay the conversation between the two callers. A neat feature about RSC is 7-1-1 . It is an easy number to remember for dialing relay services. RSC service, provided by South Carolina telephone companies through a contract with Sprint, is used to assist communications between people who use text telephones (TTY's) and people who use voice telephones. Specially trained operators facilitate communications between the two callers. Each call is handled in strict confidence.

For Deaf, Hard-of-Hearing, Deaf-Blind, and Speech-Disabled:

The most common device used to make a relay call is a TTY (text telephone device) that can be used together with a phone handset. However, the equipment you need may vary depending upon the type of relay service you use. For more information on how to obtain a device in your area for your specific needs, call Sprint Customer Service at 1-800-676-3777 (TTY/Voice/ASCII).

In South Carolina , equipment is available to deaf, hard-of-hearing, deaf-blind, or speech-disabled relay users at no cost. [Equipment Distribution Program](#) for more information.

For Hearing (or Voice Caller):

You don't need any special devices for calling the relay service. When you plan to call a deaf, hard-of-hearing, deaf-blind, or speech-disabled individual, all you do is to simply dial toll free numbers:

- 7-1-1
- 1-800-735-2905 (for intrastate calling)
or
- 1-800-877-8973 (for interstate calling) .

You will hear a voice recording telling you to press "1" to make a relay call. Then you will give the CA the area code and telephone number you wish to call and any further instructions. The CA will process your call, relaying exactly what the TTY user is typing. The CA will relay what you say back to the TTY user.