



There has been a rash of WNCC members infected by the Conduit hijacker virus. As far as I can tell they all got it the same way. They received a fake notification that Adobe Flash Player needed to be updated and they clicked on “Update” (or Allow or the equivalent).

Protection: It is OK to be notified that Adobe has an update for Flash Player (formerly known as Shockwave Flash). However, DO NOT update from that notification. Go to Adobe.com and update from there. <http://adobe.com> (Click on Downloads >> Adobe Flash Player)

Be sure to uncheck Optional Offer for McAfee Security Scan Plus

Removal: If you are infected by the Conduit hijacker you will probably notice it first because your home page for your browser has been changed. Here is how you remove Conduit.

DO NOT DOWNLOAD A PROGRAM TO REMOVE IT. (May cost, may damage computer)

Step 1: Uninstall the program that does the nasty stuff. Control Panel

Uninstall ‘**Search protect by conduit**’

Uninstall ‘**Conduit Toolbar**’

Uninstall ‘**Conduit Chrome Toolbar**’

Note: The really nasty one is the first one. You may not have all of these.

The bad guys may evolve so remove anything with Conduit in the name.

Step 2: Reset your browser.

Internet Explorer: Go to Tools >> Internet Options >> Advanced tab. Click Reset

Firefox: Go to Help >> Troubleshooting Information. Click Reset

Chrome: Go to Tools >> Extensions. Delete Conduit Apps

Note: Remove any Chrome Extension you did not install.

If these instructions were too terse or you want to see detailed screen shots, go to

<http://malwaretips.com/blogs/remove-conduit-apps-search-and-toolbar/>

As Dale mentioned at the January Computer Club meeting, common sense is your best defense.